Southeast Mississippi Rural Health Initiative, Inc. (SeMRHI)

i2i Tracks Population Health Management Platform is Accelerating the Grant Application Process and Improving Outcomes

Challenge:
SeMRHI needed a better way to access data and pull reports for grant applications and PCMH certifications.

Solution:
Leveraging i2i Tracks, BFHC transformed their enterprise into a Level 3 NCQA-PCQH organizationpatient population but needed a solution to unleash the power of their data.

SeMRHI was launched in 1979 for the purpose of improving the health status of the residents of a predominantly rural area of southeast Mississippi. Since then, SeMRHI has grown to 16 clinics in 8 cities providing services to 24 schools in 23 counties, including medical and dental care, women's health, and more.

As a critical lifeline to many in the communities they serve, SeMRHI is constantly searching for new ways to improve health outcomes and care delivery. Several years ago, SeMRHI saw an opportunity to transform their operations by upgrading their data infrastructure. At the time, the process of pulling reports for PCMH certification was slow and cumbersome which put the organization at risk financially. In addition, the team at SeMRHI wanted to streamline population health management strategies enterprise-wide but lacked access to the right analytics.

> "i2i Tracks Population Health Management Platform helped us identify these patients. Once all the Healthy Use visits are caught up, we'll see an extreme uptick in our ROI. With those 600 visits, we'll have more than paid for i2i. No doubt at all."

— Matthew Mauldin, IT Manager at SeMRHI —

To solve these challenges, SeMRHI implemented i2i Tracks and immediately saw results.

- In a matter of minutes, the team identified 600 patients who did not get their Healthy Use visits in the previous year.
- i2i is now the main tool used by SeMRHI for grant applications; they also utilize it to submit their PCMH certification paperwork.
- Unlike before, the entire team can create reports without any IT training; just point and click and within minutes run reports that can be used to gather important data.
- SeMRHI is now better equipped to identify children in need of immunizations, or require other preventive care.

Levering i2i Tracks Population Health Management Platform, the team at SeMRHI can easily identify at-risk patients and spend more of their time helping patients live meaningful and healthy lives – the true measure of success.